

7 April 2007

We are a small family business. We run Mercedes Sprinter Splitter Buses with 8 passenger seats and a large equipment area.

We are licensed PHV. But are told by BAA that we have to use the coach park, as we can not fit in the car park.

We have done this for the past 6 years. However, the recent massive increase in charges (to £21.15p ) at the coach park is unfair. This is almost £2.65p per passenger (if we are full). There is no reduced cost for small vehicles that take up half the space of a full size coach.

I contacted the office concerned with coach parking, at Heathrow last week. I was told that the coach parking was now owned by a company outside the UK and we could not appose the increase?

This is causing us to loose business, as we are the only licensed company of our type in the UK.

The unlicensed companies are not using the coach park & charging a lot less than we can, with all our related costs.

Crossbow Tours