

**PAYMENT PROTECTION INSURANCE SERVICES  
MARKET INVESTIGATION**

**Administrative timetable for the making of the Payment Protection Insurance  
Services Market Investigation Order**

In light of the decision by the Competition Appeals Tribunal in the PPI Market Investigation case, the administrative timetable will be amended. Given the Tribunal's findings, we do not now expect to make the Order in November 2009. A revised administrative timetable will be published once the timetable for the remittal is agreed.

The administrative timetable published below on 28 September 2009 is indicative and has no statutory basis. Any revision to the timetable will be published on this website.

<b>29 January 2009</b>	Final report published
<b>February–April 2009</b>	Consumer testing of Personal PPI Quote and Annual Statement
<b>April–May 2009</b>	Informal consultation on draft order with main parties and key third parties
<b>8 July 2009</b>	Publication of draft order for 30-day public consultation
<b>November 2009*</b>	Order to be made
<b>April 2010*†</b>	Measures relating to provision of information in marketing materials and to third parties come into force
<b>October 2010*†</b>	All other elements of the remedies package come into force

\*Subject to judgment by the Competition Appeal Tribunal on the Barclays appeal.

†Aiming to be in line with common commencement dates of 6 April and 1 October.