

## Glossary

<b>Acquired companies</b>	Rail Gourmet Holding PLC, Restorama AG and part of Gourmet Nova AG.
<b>Act</b>	Fair Trading Act 1973.
<b>Agape</b>	Part of <b>Cremonini</b> Group.
<b>Albron</b>	Netherlands Railways concessionaire.
<b>Anglia</b>	Anglia Railways Train Services Ltd.
<b>ATOC</b>	Association of Train Operating Companies.
<b>BHA</b>	British Hospitality Association.
<b>British Rail</b>	Former nationalized UK railway network.
<b>Canteen Vending</b>	<b>Compass</b> company.
<b>CC</b>	Competition Commission.
<b>Chiltern</b>	The Chiltern Railway Company Ltd.
<b>Commercial food service</b>	Commercial provision of food and drink to customers at premises such as restaurants and bars.
<b>Compass</b>	Compass Group PLC.
<b>Concession food service</b>	Outsourcing of retail food service to concessionaires generally at locations related to transport, leisure, sport or retail centres.
<b>Contract food service</b>	Commercial provision of catering services by contract to clients whose primary purpose was not selling food and drink (eg factories, offices, schools, hospitals, prisons, etc).
<b>Cremonini</b>	Cremonini SpA.
<b>Cross Channel Catering Company</b>	Consortium formerly running Eurostar catering services.
<b>CWL</b>	Compagnie de Wagons-Lits International.
<b>Deutsche Bahn AG</b>	German railways.
<b>DfT</b>	Department for Transport.
<b>DGFT</b>	Director General of Fair Trading.
<b>EC Utilities Directive</b>	EC Directive related to contract procedures.
<b>ECMR</b>	European Community Merger Regulation.
<b>ERC</b>	European Rail Catering.
<b>Eurest International</b>	<b>Compass</b> company.
<b>Eurostar</b>	Eurostar Group Ltd (EGL).
<b>Eurostar UK</b>	UK subsidiary of Eurostar.

<b>FGW</b>	First Great Western (also known as Great Western Trains (GWT)).
<b>Food logistics services</b>	Procuring food and beverages and supplying them to trains.
<b>Food service providers</b>	Commercial providers of food services, whether railway-related or not.
<b>GNER</b>	Great North Eastern Railway Ltd.
<b>Granada</b>	Granada Group PLC.
<b>MBT</b>	Meals, buffet and trolley (trade term signifying on-train catering service comprising meals served to passengers in dining cars or at seat, plus food and beverages supplied from a fixed buffet and/or from a mobile trolley).
<b>Medirest</b>	<b>Compass</b> company.
<b>Mitropa</b>	Subsidiary of <b>Deutsche Bahn AG</b> .
<b>Momentum Services Ltd</b>	A joint venture between <b>Cremonini</b> and <b>Compass</b> .
<b>Morrison Management Specialists</b>	<b>Compass</b> company.
<b>MTF</b>	European Commission Merger Task Force.
<b>Narvessen</b>	Scandinavian rail catering concessionaire.
<b>National Express Group PLC</b>	Holding company controlling Gatwick Express Ltd, Midland Mainline Ltd, Silverlink Train Services Ltd, ScotRail Railways Ltd, Central Trains Ltd, Wales & West Passenger Trains Ltd, Cardiff Railway Company Ltd, West Anglia Great Northern Railway Ltd (WAGN) and c2c Rail Ltd.
<b>OBS</b>	On-Board Services (also known as Intercity On-Board Services), originally the on-board catering subsidiary of <b>British Rail</b> .
<b>OFT</b>	Office of Fair Trading.
<b>On-board catering</b>	Preparing and serving food and beverages on trains.
<b>On-train food services</b>	An umbrella term covering <b>on-board catering</b> and <b>food logistics services</b> .
<b>Open-book basis</b>	When all costs and revenues incurred in the performance of an agreement are auditable and transparent.
<b>OPRAF</b>	Office of Passenger Rail Franchising, the predecessor of the <b>SRA</b> .
<b>Rail food services</b>	<b>On-train food services</b> and <b>railway station food services</b> together.
<b>Rail Gourmet UK Ltd</b>	The UK subsidiary of <b>RGH</b> which operates all domestic UK contracts except <b>Eurostar</b> (see <b>Rail Gourmet Waterloo International Ltd</b> ).
<b>Rail Gourmet Waterloo International Ltd</b>	UK subsidiary of <b>RGH</b> which operates the contract with <b>Eurostar</b> .
<b>Railtrack</b>	Post-nationalization body responsible for UK railway infrastructure (as distinct from running trains).
<b>Railway station food services</b>	Food services (including concessions) provided on railway stations.
<b>RGH</b>	Rail Gourmet Holding AG.

<b>RGR businesses</b>	Collective expression for Restorama, Rail Gourmet and Gourmet Nova.
<b>RGUK</b>	The UK subsidiaries of <b>RGH (Rail Gourmet UK Ltd and Rail Gourmet Waterloo International Ltd)</b> .
<b>RPC</b>	Rail Passengers Council (represents UK Rail Passengers Committees, known as the RPC Network).
<b>Sairlines</b>	See <b>Swissair</b> .
<b>SAS</b>	Scandinavian Airlines.
<b>ScotRail</b>	ScotRail Railways Ltd.
<b>Seiyo Food Systems Inc</b>	<b>Compass</b> company.
<b>Service centres</b>	Dedicated facilities at railway stations from which <b>on-train food services</b> are provided. (Known in the trade as <b>shore bases</b> .)
<b>Shore bases</b>	See <b>service centres</b> .
<b>Sodexo Alliance</b>	French holding company of <b>Sodexo Group</b> .
<b>Sodexo Group</b>	French-based international catering and general services company.
<b>Sodexo UK</b>	UK subsidiary of <b>Sodexo Group</b> .
<b>SRA</b>	Strategic Rail Authority.
<b>SSP</b>	Select Service Partner.
<b>Swissair</b>	Swiss national airline, part of <b>Swissair Group</b> .
<b>Swissair Group</b>	Holding company for <b>Swissair</b> and other companies, including non-aviation activities.
<b>SWT</b>	South West Trains Ltd.
<b>Thalys</b>	Cross-border Continental European rail network.
<b>TOC</b>	Train operating company.
<b>Tom Granby</b>	Tom Granby (Liverpool) Ltd.
<b>Travellers Fare</b>	On-station catering division of <b>British Rail</b> .
<b>Trolley contract(s)</b>	Includes provision of buffet services in some contracts, and usually involves provision of both <b>food logistics</b> and <b>on-board catering</b> services.
<b>TUPE</b>	Transfer of Undertakings (Protection of Employment) Regulations 1981.
<b>Virgin Trains</b>	Virgin Trains Ltd (comprises West Coast Trains and Cross Country Trains Ltd).
<b>Xpress</b>	Xpress Catering Ltd.