

Glossary

the Act	The Enterprise Act 2002 (c 40).
the 1974 Act	The Health and Safety at Work Act 1974 (c 37).
ACOPs	Approved Codes of Practice: CoPs approved under the 1974 Act regime by the Health and Safety Commission .
ALGED	Association of Liquid Gas & Equipment Distributors, an LPG trade association.
BLEVE	Boiling liquid expanding vapour explosion.
BP	BP LPG UK.
BP plc	BP's ultimate parent company.
BSI	British Standards Institute.
Bulk LPG	LPG supplied by tanker to fixed storage tanks, as opposed to supplied in cylinders.
Calor	Calor Gas Limited and, as appropriate, Calor NI .
Calor NI	Calor Gas Northern Ireland Limited.
CAPM	The capital asset pricing model.
CC	Competition Commission.
CDGR	Carriage of Dangerous Goods and Use of Transportable Pressure Equipment Regulations 2004 (SI 2004 No. 2095).
CoPs	LPGA Codes of Practice.
CORGI	Council of Registered Gas Installers.
Customer	A customer purchasing domestic bulk LPG , rather than for commercial, industrial or agricultural purposes.
DCC plc	Flogas and Flogas NI's ultimate parent company.
Depot	Domestic bulk LPG is delivered by suppliers to customers from bulk distribution depots, whether their own or third-party owned, or directly from nearby refineries .
Domestic bulk LPG	Bulk LPG supplied for domestic use.
DSEAR	Dangerous Substances and Explosive Atmospheres Regulations 2002 (SI 2002 No 2776).
DVM	The dividend valuation model.
Emerging Thinking	The statement of the CC's emerging thinking, as published on

Statement	1 April 2005.
EBIT	Earnings before interest and tax.
ERP	The equity risk premium.
EU	European Union.
Examination	This is a statutory examination, defined in the PSSR as a careful and critical scrutiny of a pressure system or part of a pressure system, in or out of service as appropriate, using suitable techniques, including testing where appropriate, to assess: (a) its actual condition; and whether, for the period up to the next examination, it will not cause danger when properly used if normal maintenance is carried out, and, for this purpose, 'normal maintenance' means such maintenance as it is reasonable to expect the user (in the case of an installed system) or owner (in the case of a mobile system) to ensure is carried out independently of any advice from the competent person making the examination.
Flogas	Flogas UK Limited and, as appropriate, Flogas NI .
Flogas NI	DCC Energy Limited, which operates an LPG business for Northern Ireland using the 'Flogas NI' brand name.
GPSR	General Product Safety Regulations 1994 (SI 1994 No 2328).
GSIUR	Gas Safety (Installation and Use) Regulations 1998 (SI 1998 No 2451).
HHI	The Herfindahl-Hirschman index, a measure of the degree of concentration in a market and defined as the sum of the squares of all the market shares in the market.
HSC	Health & Safety Commission.
HSE	Health & Safety Executive.
IGT	Independent gas transporter.
Investigation	The investigation by the CC into the supply of domestic bulk LPG referred by the OFT on 5 July 2004.
Issues Statement	The statement of issues, as published by the CC on 21 December 2004.
LPG	Liquefied petroleum gas, used to describe a group of hydrocarbon gases typically containing three or four carbon atoms per molecule and often referred to as C3 or C4, the quality specifications for which in the UK are defined by BS 4250.
LPGA	Liquefied Petroleum Gas Association.
LPG cylinders	LPG supplied to customers via cylinders rather than by bulk.

Major suppliers	BP, Calor, Flogas and Shell.
Metered estates	Estates upon which LPG is supplied from a tanker to a central tank or tanks, from which the LPG is subsequently transferred through pipe work to each individual customer , who is generally charged (whether by the original supplier or an intermediary, eg developer or residents' association) by means of a meter.
MFR	The minimum funding requirement.
MHSWR	Management of Health and Safety at Work Regulations 1999 (SI 1999 No 3242).
Mott Macdonald	The independent technical consultants retained by the CC for the investigation .
Mott Macdonald report	The report into technical matters conducted by Mott Macdonald .
NBV	Net book value.
Non-destructive testing	A method of detecting and evaluating flaws in materials, using a process which produces no deleterious effects on the material or structure under test. The actual method chosen depends on the written scheme of examination used for the tank, the competent person carrying out the examination and the available equipment.
Non-domestic customers	Customers of bulk LPG supplied for commercial, industrial or agricultural purposes, rather than for domestic use.
Northern Ireland Order	The Health and Safety at Work (Northern Ireland) Order 1978 (1978 No 1039 (NI 9)).
Notice of Possible Remedies	The notice of the CC 's possible remedies, as published on 23 August 2005.
OFT	Office of Fair Trading.
ORC	ORC International, the market research consultants retained by the CC for the investigation .
ORC survey	The survey (qualitative and/or quantitative, as appropriate) commissioned by the CC for the purposes of the investigation and conducted by ORC .
PER	Pressure Equipment Regulations 1999 (SI 1999 No 2001).
PRV	Pressure relief valve: a safety device designed to protect a pressure vessel (in the case of domestic bulk LPG , the tank) against overpressure.
Proposed Final Report	The drafts of the CC 's report and appendices, as published on 30 March 2006.
Provisional Findings	The statement of the CC 's provisional findings, as published on 23 August 2005.

PSSR	The Pressure Systems Safety Regulations 2000 (SI 2000 No 128).
Refinery	Oil refinery, at which LPG is obtained as a by-product when refining crude oil.
Relevant customer benefits or RCBs	In deciding the question of remedies, the CC may have regard to the effect of any action on any relevant customer benefits of the feature, or features, of the market concerned, as defined in Section 134 of the Act , and as discussed in <i>CC3, Market Investigation References: Competition Commission guidelines</i> , paragraph 4.26 <i>et seq.</i>
Reference goods or services	The goods or services of a description specified in the terms of reference .
Relevant market	The market for reference goods or services .
Remedies Working Paper	The working paper of the CC's proposed remedies, as published on 3 March 2006.
RFR	The risk-free rate.
ROCE	Return on capital employed.
Royal Dutch Shell plc	Shell's ultimate parent company.
RPI	The retail price index.
SAFED	Safety Assessment Federation.
Service pipework	As defined in the GSIUR , a pipe for supplying gas to premises from a gas storage vessel, being any pipe between the gas storage vessel and the outlet of the emergency contract.
Shell	Shell Gas Limited.
SHV	SHV Holdings NV (Calor and Calor NI's ultimate parent company).
Smaller suppliers	All suppliers other than the major suppliers .
Supplier	The commercial entity that is involved in the supply in the UK of domestic bulk LPG by way of business to customers .
Switching	The act of a customer changing supplier .
Tank	The tank which is located in a customer's premises and from which LPG is drawn for consumption.
Tank installation	The process by which, upon a customer entering into a supply contract with a supplier , the tank is physically installed by the incoming supplier .
Tank transfer	The process by which, upon a customer switching supplier , title to the tank is transferred, with the tank remaining in situ.

Tank uplift	The process by which, upon a customer switching or terminating supplier , the tank is physically removed by the outgoing supplier .
ToR	The terms of reference for the investigation published by OFT on 5 July 2004 and varied by the OFT on 20 October 2004.
UKAS	United Kingdom Accreditation Service.
UPSO/OPSO valve	Under pressure shut-off/over pressure shut-off valves, which shut the gas supply off as a result of a gas run-out or faulty regulator.
WACC	Weighted average cost of capital.
WSOE	Written Scheme of Examination: A statutory document defined in Regulation 8 of the PSSR . Prepared, or certified as being suitable by a competent person, the WSOE identifies the parts of the system to be examined, including all protective devices; every pressure vessel and every pipeline in which (in either case) a defect may give rise to danger; and those parts of the pipework in which a defect may give rise to danger. It specifies the safe operating limits; the nature and frequency of examinations; the preparatory work necessary to enable the item to be examined safely; and the critical parts of the system which, if modified or repaired, should be examined by a competent person before it is used again.